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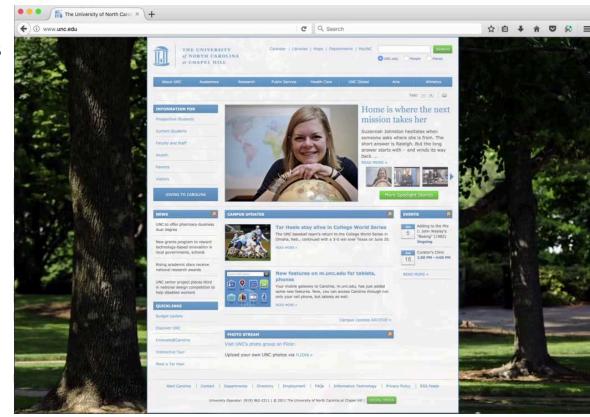
UNC.edu strategy



THE UNIVERSITY of NORTH CAROLINA at CHAPEL HILL

UNC.edu background

- Previous version of UNC.edu was seven years old
 - Homepage was outdated.
 - Competing elements made it difficult for viewer to discern important information.
 - Target audience was everybody.
 - Tried to build a storytelling platform out of a utility site.



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THE UNIVERSITY of NORTH CAROLINA at CHAPEL HILL

Storytelling

The team behind UNC.edu is a group of storytellers. We find the stories that spotlight the best of Carolina and then find the best way to tell that story.

No two stories are the same and neither are the ways to tell them.

UNC.edu left us with only one way to deliver a story, limiting the depth of stories we could tell.



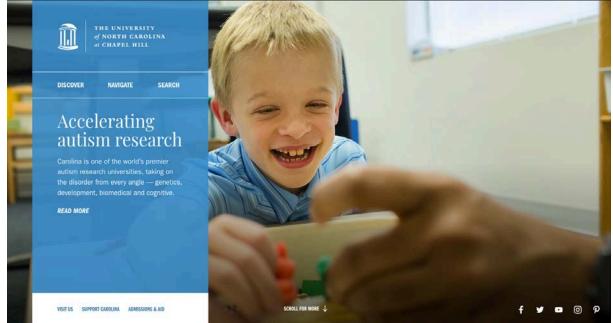


THE UNIVERSITY of North Carolina at Chapel Hill

Redesign

The redesigned UNC.edu needed to:

- Be a storytelling platform to better tell Carolina's story and showcase what makes this place unique.
- Play to our strengths of video, photo and feature stories.
- Reach a target audience of prospective students.
- Have our digital front door more accurately reflect where the University is heading.



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Challenges of the ask

- Content strategy
 - How much content do we need?
 - How do we maintain the quality while creating more?
 - What processes do we need to keep this running?
- Delivery of storytelling
 - What would this actually look like for users?
 - What would this look like for us on the backend?



Content strategy

- Stick to our strengths: engaging video, colorful photos, sharp and compelling writing, and informative podcasts.
- Shorter is key.
 - 60-90 second videos
 - 600 word stories
- Create more than one piece of content for each story.
 - Feature story + facts and figures
 - Podcast + pull quote + clip video
- More content is required. Better curating of external stories
- Better organization and planning



Office of University Communications

Week of: 5/7/2018-5/13/2018

Content	t
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STORY EXPERIENCE	MON	TUES	WED	THURS	FRI	SAT	SUN	NOTES	PILLAR
Meet the Class of 2018: Graduating class by the numbers, top 10 majors motion graphic and nine student profiles.	unc.edu, FB, Twitter, LinkedIn							Rimer, Holliday, Moger, Andrews	
Spring Commencement and Doctoral Hooding: Recap of hooding and commencement, photo gallery, coverage of organization graduatione and "Thank you, Carolina" video.							unc.edu, FB, Twitter, LinkedIn	Holliday, Moger, Andrews, Gardiner, Poplett, Rimer, Bieltz	

DISCOVER STORIES	MON	TUES	WED	THURS	FRI	SAT	SUN	NOTES	PILLAR
Global Engagement: SENIOR PROFILE — Prior to arriving at UNC- Chapel Hill, Jacob Stocks had never traveled abroad. Through the Passport2Go scholarship he traveled to Spain and Mexico to study medicine and chemistry.	unc.edu, FB, Twitter, LinkedIn							Rimer	
Dynamic Minds: SENIOR PROFILE — Jada Harkin Andrews is a membe of the McNair Scholars program, Andrews has spent her time at Garolina researching the intersection of media and political science.		unc.edu, FB, Twitter, LinkedIn						Holliday	
Campus Life: Meet commencement speaker Rye Barcott			unc.edu, FB, Twitter, Linkedin					Poplett	
Podcast: SENIOR PROFILE — Damien Walker a first-gen, covenant scholar who has used his time at Carolina to explore entrepreneuership.			unc.edu, FB, Twitter, Linkedin					Rimer	
Dyanmic Minds: SENIOR PROFILE — Kenny Selmon is an elite burdler who holds UNC Track and Field records, but has kept a strong focus on his academics, preparing for life after track.				unc.edu, FB, Twitter, Linkedin				Andrews	
Campus Life: Dear Carolina love letter					unc.edu, FB, Twitter, LinkedIn			Holliday, Moger, Barksdale, Jone	
Campus Life: Kathryn Lofton will provide the keynute address at the annual Doctoral Hooding ceremony in the Smith Center at 9:30 a.m. More than 200 students will receive their degrees at the ceremony.						unc.edu, FB, Twitter, LinkedIn		Poplett, Gardiner	
Campus Life: Rye Barcott will deliver the commencement address at Spring Commencement at Kenan Stadium at 9 a.m. The degrees of more than 6,100 students will be conferred.							unc.edu, FB, Twitter, Linkedin	Moger, Holliday, Andrews, Gardiner, Bieltz	
Other social: Senior Snapchat takeovers, Hooding and Commencement coverage, Week in Review Sunday	social	Jones, Barksdale, Jones, Rimer, Vizuete							

NEWS AND UPDATES	MON	TUES	WED	THURS	FRI	SAT	SUN	NOTES	PILLAR
Press release to share John Bruno's study results	unc.edu, FB,							Media Relations	
	Twitter, Linkedin								

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Delivery: Story experiences

The best storytelling feature we have is the story experience.

- Instead of one-off stories, we can dive deep into topics
- Shows off great imagery
- Incorporates multiple mediums into one package
- Engaged in bite, snack and meal content approach
 - Bite: a headline
 - Snack: a summary
 - Meal: full content



Carolina outside the classroom

HEEL LIFE





ing the community

A HELPING HAND



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TOP 10 MAJORS

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Leaders, thinkers and innovators

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CEREMONY INFORMATION



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BY The Numbers

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3,500,000 Americans live with autism 65,000 people in North Carolina a diagnosed with autism









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"No antif timing the print, you are estuary enrying the best of it with you," Channeline Care L. Full test the graduation. "Your families, your timines, rive concreas, you professional believe in you. We can't will so see what you will achieve."

Click on a story below to read more about the Commencement and Doctoral Hooding ceremonies.



tour beloved University helped open your eyes to the world. Keep this perspective. Nurture it. It can help you beffer take the pain and create something useful - possibility even something











ICAO MORE

CHANCELLOR FOLT DELEBRATES STUDENT ACHITVENENT DURING COMMENCEMENT WEEK FUNCTION Avoid having Commissioner's transfer photovites and neers are farmed and

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transcendent - out of it." Rye Barcott, Commencement speaker READ MORE





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Empowering the community







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CEREMONY INFORMATION





GRADUATES BY THE NUMBERS

Leaders, thinkers and innovators

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Click on a photo below to learn more about a graduate

TOP 10

MAJORS

3,500,000

Americans live with autism

MAKING PROGRESS AND IMPROVING LIVES

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THE NUMBERS

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TOP 30 Mounts

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65,000

people in North Carolin diagnosed with autism

to the world. Keep this perspective. Nucture it. It can help you better take the pain and create something useful - possibility even something transcendent -- out of it.* **Pre Barcott**, Commencement speaker READ MORE



We go to universities not to decide which is

definitively good and what is definitively had, but to learn how to think through our discondicts with reason, and how to reason

toward lairness, given the infinite

complexities of human life."

Kathryn Lotton, Doctoral Hooding speaker ICAD MORE









ACHIEVEMENT DURING COMMENCEMENT METR











CONGRATULATIONS GRADUATES

Nove than 5,100 Carpina students pecame Castilina assessment the sequent

"No anoth moving this police, you are actually carrying the best of 4 with you," Character Care L. Full told the graduates. "Non-families, your frames, your concress, your profession beline in you. We can't wat to see what you will achieve."

Click on a story below to read more about the Commence and Doctoral Hooding ceremonies.

Modules

- UNC.edu features nearly 50 modules
 - Range from a standard hero image and video players to social media feeds and carousels.
 - Modules allow customization.
 - Easy to understand formatting.
- Challenges
 - Sizing
 - Stacking issues
 - Clutter
 - Still limitations

1 M9 Page Title Published Defines whether this Content Module is displayed on the front end web site Publish Theme Light Title ' Bark the sound Sub Title Italicise If checked, the title and sub title will be output in italics Medium Font If checked, the title will be output in a medium font style \checkmark **Display Sub Title First** If checked, the sub title will be output before the title Ambient Video Optional: The ambient video to display as a background. If video is not supported in the visitor's browser, the below image will be displayed instead. No file selected Add File Ambient Video URL Specify a third party hosted video, such as a Vimeo video. If defined, the Video File above is ignored. URL must be direct MP4 link. Image The image to display as a background. Replaced by the ambient video above, if specified and supported by the visitor's browser.



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FEATURED CONTENT



UNIVERSITY LEADERS CELEBRATE A BLUE CROSS NC INVESTMENT IN PHYSICIAN ASSISTANT PROGRAM

The \$1.2 million gift will be used to accommodate more students, recruit top faculty and develop rural sites for students to participate in clinical rotations.

CAROLINA TO ENTER A PHASE OF STRATEGIC 'RENOVATION AND RENEWAL'

Associate Vice Chancellor for Facilities Services Anna Wu shared a draft Campus Master Plan during the May Board of Trustees meeting.



CINDY PARLOW CHOSEN FOR NATIONAL SOCCER HALL OF FAME

Parlow was a three-time National Player of the Year selection, two-time NCAA champion and two-time College Sports Information Directors of America Academic All-America during her career at Carolina.

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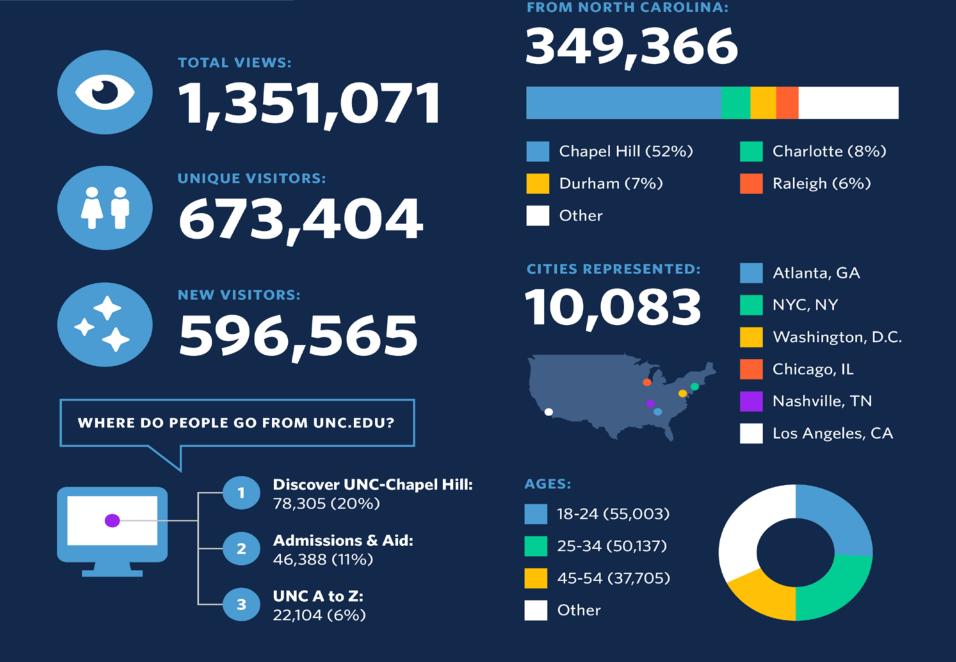
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